

# Implement – Specialized Support for Victims of Violence in Health Care Systems across Europe

JUST/2014/DAP/5361



Train the Trainer Seminar: 21 & 22 May 2015 Address: Operngasse 17-21

#### **TRAINERS:**

**Gene Feder** is a medical doctor and professor of primary care at the School of Social and Community Medicine, University of Bristol. He chaired the WHO intimate partner violence guideline development group and the UK national domestic violence and abuse programme development group. He led the first trial of a health care based intervention (IRIS) for domestic violence in Europe and systematic reviews of domestic violence programmes. He currently runs a mixed method domestic violence research programme.

**Medina Johnson** is from Next Link Domestic Abuse Services in Bristol. Next Link provides specialist domestic abuse services for women and children in Bristol and provides a range of support and housing services to women and children experiencing domestic abuse, including safe houses/refuges, children's services, resettlement and outreach services, a crisis response service, dedicated Black and Ethnic Minority Services, and a confidential help line run in partnership with Womankind. Medina was one of the two original advocate educators in the IRIS project team and since 2010 has been one of the national managers for IRIS, leading on supporting areas to commission the IRIS model following the research trial.

DAY 1 - 21 May 2015 09:30-17:00

### **SESSION 1 - INTRODUCTION**

TIME	ACTIVITIES
09:30	Welcome, Introductions, Ice Breaker
	Outlook
	<ul> <li>Housekeeping, including break time</li> </ul>
	<ul> <li>Training materials</li> </ul>
	<ul> <li>Objective of training</li> </ul>
	Group learning agreement
	<ul> <li>Include personal experiences/issues that the course brings up</li> </ul>
	Overview of course
	<ul> <li>Go over IMPLEMENT Training Manual</li> </ul>
	o Go over Day 1 Training
	Objective of IMPLEMENT
	Your role in IMPLEMENT
	o GBV Advocate
	o Clinical Lead

### **SESSION 2 - GBV CORE CONCEPTS**

10:30	GBV Myths
	Go over popular myths
	Continuum Exercise on GBV Myths
	Group discussion & feedback
	BREAK
	GBV Overview
	<ul> <li>Definitions (VAW, DV, SV, FM, FGM, HBV)</li> </ul>

	0	Forms of GBV against women (physical, sexual, psychological, and economic violence)
	Dynam	nics of GBV
	0	Power and Control Wheels
	0	Impact of GBV on Women's Health
	0	Impact of GBV on Children
	0	Prevalence of Physical and Sexual Violence
	Leavin	g DVD
	0	Group Discussion
	GBV &	Health IRIS Quiz
	0	Quiz
	0	Group Feedback
	GBV h	ealth and overview within Settings
	0	Medical power and control wheels Exercise
	0	Trish Case study
	0	Role of health care
13:00		LUNCH

### **SESSION 3 - IDENTIFYING GBV**

<ul> <li>Kim's story</li> <li>Patient quotes - Discuss</li> <li>Catherine's story</li> <li>Symptoms, Signs and Behaviors of GBV</li> <li>Indicators that a woman is exposed to violence</li> <li>Barriers in the health care system in addressing GBV</li> <li>Barriers survivors face</li> <li>Barriers health care professionals face</li> <li>Barriers to Effective Health Services Exercise</li> <li>Requirements and Criteria for asking about GBV</li> <li>How to ensure safety</li> <li>Minimum requirements for asking</li> <li>When is it safe to enquire?</li> </ul>	
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Minimum requirements for asking	
When is it safe to enquire?	
o Case-finding	
How to ask about GBV	
<ul> <li>First-line support and women-centered care</li> </ul>	
<ul> <li>Direct/Indirect Questions</li> </ul>	
<ul> <li>Body language and active listening</li> </ul>	
o Roleplays	
o No. 1	
o No. 2	
o No. 3	
Clinical Enquiry Questions Exercise	
BREAK	

# SESSION 4 - RESPONDING TO & DOCUMENTING GBV

16:10	Responding to GBV
	<ul> <li>Key messages</li> </ul>
	Undertaking a Medical Exam and Providing Care
	<ul> <li>Use of documentation</li> </ul>
	o History
	Physical Examination list

Recor	ding and Classifying Injuries
0	Informed consent
0	Body maps
0	Confidentiality
0	How and what should be documented
0	Checklist for documenting cases of sexual abuse
0	Austrian Example Documentation Form
Photo	graphy

# **SESSION 5 - CLOSING**

17:15	How was your day?
	Exercise - take it or leave it
	Brief check-in on next day, 08:30-16:00

# DAY 2 - 22 May 2015 08:30-16:00

### INTRODUCTION

08:30	Welcome	
	<ul> <li>Check-in and group agreement</li> </ul>	
	<ul> <li>Questions from yesterday</li> </ul>	
	Overview of Day 2 Training	

# **SESSION 6 - RISK ASSESSMENT & SAFETY PLANNING**

	Risk Factors
	o Potential risk factors
	<ul> <li>Handout: Risk Indicators and Safety Planning</li> </ul>
	Undertaking a Risk Assessment
	<ul> <li>Questions to ask</li> </ul>
	o SPECSS
	o DASH
	<ul> <li>Safety Planning Form Example</li> </ul>
	<ul> <li>Checklist for Developing a Safety Plan</li> </ul>
	<ul> <li>Individual Exercise - The Case of Mrs. Y</li> </ul>
	o Roleplay - The Case of Diolorom
	Referral Pathways
	<ul> <li>Definition of a referral system</li> </ul>
	<ul> <li>Components of Effective Care Pathways</li> </ul>
	<ul> <li>Roles of Clinical Lead and GBV Advocate in referring</li> </ul>
	o IRIS Example
	Fundamental Reference Sheet
	Implement Protocol
10:30	BREAK

### **SESSION 7 - TRAINING & CHALLENGES**

10:40	Presentations
	<ul> <li>20 minute preparation</li> </ul>
	<ul> <li>Pitch to securing a training slot</li> </ul>
	<ul> <li>Introduce self and role in IMPLEMENT</li> </ul>
	<ul> <li>Explain IMPLEMENT, benefits to department, individual clinicians, patients</li> </ul>
	<ul> <li>Next steps and how to sign up</li> </ul>
	<ul> <li>Each member of the group gives 2 positive pieces of feedback and one thing they may have done differently or included</li> </ul>
	Overcoming Training Challenges
	Training Tips Skills Exercise
	o Discussion
	<ul> <li>How to prepare trainings in health sector</li> </ul>
	○ Q&A
12:30	LUNCH

# **SESSION 8 - GBV ADVOCACY**

13:30	GBV Advocate Exercise: What to do When
	Advocacy
	o Best Practice
	o Do's and Dont's
	<ul> <li>Survivors handbook exercise (Refuge)</li> </ul>
	Self Care
	Self-Care Exercise
	Next Steps & Action Plans
	Handout: Action Plan

# **SESSION 9 - EVALUATION**

	Feedback on Course
	o Evaluation form
15:55	Thank you and Goodbye

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